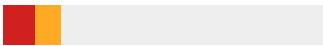
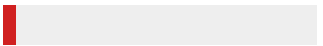




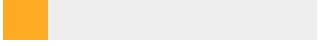


Issue Report

Site quality report for https://hcqateam.expertflow.com/customer/ produced on Monday, 8 March 2021.

Overall Quality		5 pages with quality issues
Errors		1 pages with broken links or other errors
Accessibility		3 pages with accessibility problems
Compatibility		3 pages with browser specific issues
Search		2 pages with search engine issues
Standards		2 pages have W3C standards issues
Usability		4 pages with usability issues
Totals		33 URLs checked

Errors

This section shows site quality issues, including broken links and server mis-configurations.

Priority 1

1 issues on 1 pages

- This page is blank.

<https://hcqteam.expertflow.com/customer-gadget> line 1

Accessibility

This section shows accessibility issues, indicating problems for older users, people with disabilities or accessibility needs. Automated testing cannot detect all accessibility issues, so should be used alongside human testing.

Level A

2 issues on 1 pages

- All `onclick` handlers should have an equivalent `onkeyup` or `onkeydown` handler.

Some users are unable to use a mouse, so use the keyboard instead. Add an equivalent keyboard event handler to help these users.

[WCAG 2.1 A F54 Section 508 \(2017\) A F54](#)

<https://hcqateam.expertflow.com/customer/> line 53

- `iframe` and `frame` elements must have a `title` attribute.

Add a `title` attribute or ARIA label to each `iframe` and `frame` element (e.g. `title='Main Content'`). Without a title some screen readers read out the frame filename, which is usually meaningless.

- VoiceOver macOS 10.14 Safari 13.0 macOS 10.14.6 Reading: Meaningless frame title read out.
- VoiceOver macOS 10.13 Safari 12.1 macOS 10.13.6 Reading: Meaningless frame title read out.
- VoiceOver macOS 10.12 Safari 10.1.2 macOS 10.12.6 Reading: Meaningless frame title read out.
- VoiceOver macOS 10.11 Safari 9.1.2 macOS 10.11.6 Reading: Meaningless frame title like 'frame zero' read out.

[WCAG 2.1 A 2.4.1 Section 508 \(2017\) A 2.4.1](#)

<https://hcqateam.expertflow.com/customer/> line 113

Level AA

1 issues on 2 pages

- The CSS outline or border style on this element makes it difficult or impossible to see the dotted link focus outline.

Change the style to avoid obscuring the focus outline around focusable elements.

- Chrome (obscures the focus indicator on links, buttons, dropdowns and range controls)
- Firefox (obscures the focus indicator on links)

- Internet Explorer (obscures the focus indicator on links, buttons and range controls)Internet Explorer does not support the `outline-offset:` property, so using this does not reliably avoid focus outline overlap.

[WCAG 2.1 AA F78 Section 508 \(2017\) AA F78](#)

<https://hcqateam.expertflow.com/customer-gadget> line 15266

<https://hcqateam.expertflow.com/customer-gadget/assets/styles/bootstrap.min.css>
line 11 31 941 953 ...

Compatibility

This section shows pages that exhibit browser-specific behavior, or trigger browser bugs.

Priority 1

1 issues on 1 pages

- The `removeNode()` method is only available in Internet Explorer.
[Chrome](#) [Android](#) [Firefox](#) [Opera](#) [Safari](#) [Android](#) [iPhone/iPad](#)
<https://hcqateam.expertflow.com/customer-gadget/vendor.js> line 4761 5128 5136 6329

Priority 2

4 issues on 2 pages

- CSS custom properties are not supported by some browsers.
[Internet Explorer](#)
<https://hcqateam.expertflow.com/customer-gadget/assets/styles/bootstrap.min.css>
line 6 ...
- The CSS `backdrop-filter:` property is not supported by some browsers.
[Opera ≤ 999999](#) [Internet Explorer](#) [Firefox](#) [Safari](#) [iPhone/iPad](#)
<https://hcqateam.expertflow.com/customer-gadget/assets/styles/bootstrap.min.css>
line 1069
- The CSS `filter:` property is not supported by some browsers.
[Internet Explorer](#)
<https://hcqateam.expertflow.com/customer-gadget> line 3323 4709 6092 7475 8858 ...
- The `display: flex` CSS property does not work correctly in some browsers.
[Internet Explorer ≤ 11](#)
<https://hcqateam.expertflow.com/customer-gadget> line 519 528 561 13567 13576 ...
<https://hcqateam.expertflow.com/customer-gadget/assets/styles/bootstrap.min.css>
line 109 412 756 1001 1261 ...

Priority 3

4 issues on 1 pages

- The `orphans` CSS property is not supported by some browsers.
[Firefox](#) [Safari](#)
<https://hcqateam.expertflow.com/customer-gadget/assets/styles/bootstrap.min.css>
line 894

- The `page-break-after` CSS property values avoid, left and right are not supported by Firefox.
[Firefox](#)
<https://hcqateam.expertflow.com/customer-gadget/assets/styles/bootstrap.min.css>
line 2069

- The `position: sticky` CSS property is not supported by older browsers.
[Internet Explorer](#) [iPhone/iPad ≤ 12](#)
<https://hcqateam.expertflow.com/customer-gadget/assets/styles/bootstrap.min.css>
line 1519 1522

- The `widows` CSS property is not implemented by some browsers.
[Firefox](#) [Safari](#)
<https://hcqateam.expertflow.com/customer-gadget/assets/styles/bootstrap.min.css>
line 894

Search

This section shows search engine guideline violations, and pages that don't comply with search optimization best practices.

Priority 1

2 issues on 1 pages

- Offer an HTML site map to your users with links that point to the important parts of your site. Links embedded in menus, list boxes, and similar elements are not accessible to web crawlers unless they appear in your site map. If the site map is larger than 100 or so links, you may want to break the site map into separate pages.

[Google Bing](#)

<https://hcqateam.expertflow.com/customer/> line 1

- This page has no `h1` element, which violates Bing webmaster guidelines. Add an `h1` element just before the main content describing the page.

[Bing](#)

<https://hcqateam.expertflow.com/customer/> line 37

Priority 3

1 issues on 2 pages

- No meta description tag found. Use a description tag that accurately describes the contents of a web page.

A well-written meta description attracts more clicks in search results than an irrelevant or missing description.

[Yahoo Google Bing](#)

<https://hcqateam.expertflow.com/customer/> line 1

<https://hcqateam.expertflow.com/customer-gadget> line 1

Informative

These messages are for information only and do not indicate errors.

- No search keywords are set in SortSite, so no keyword optimization rules have been run.
If you want to check keyword optimization, set the keywords using the Scan Options command.

Best Practice

<https://hcqateam.expertflow.com/customer/> line 1

Standards

This section shows pages that do not comply with W3C standards.

Priority 2

1 issues on 1 pages

- Unknown pseudo-element or pseudo-class name.

The `:pseudo-class` or `::pseudo-element` name name may be misspelled or not yet standardized.

CSS Validation

`label-shown` `label-shown` `label-shown` `label-shown` `label-shown`
<https://hcqateam.expertflow.com/customer-gadget> line 207 242 264 279 294 ...

Priority 3

1 issues on 1 pages

- Property doesn't exist in CSS.

The property name may be misspelled, vendor specific, or a new CSS property from a draft specification.

CSS Validation

`text-decoration-skip-ink` `backdrop-filter`
<https://hcqateam.expertflow.com/customer-gadget/assets/styles/bootstrap.min.css>
line 15 1069

Informative

These messages are for information only and do not indicate errors.

- Property or at-rule is vendor specific.

Properties and at-rules prefixed by a dash or underscore, the zoom property and the expression() function are vendor specific and only work on one browser engine.

CSS Validation

`-webkit-appearance` `-moz-appearance`
<https://hcqateam.expertflow.com/customer/style.css> line 253 254

-webkit-font-smoothing -moz-osx-font-smoothing -ms-transform -ms-transform -ms-transform <https://hcqateam.expertflow.com/customer-gadget> line 35 37 234 239 244 ...

-webkit-text-size-adjust -webkit-tap-highlight-color -webkit-text-decoration -webkit-text-decoration-skip-ink -webkit-appearance <https://hcqateam.expertflow.com/customer-gadget/assets/styles/bootstrap.min.css> line 8 15 15 47 ...

Usability

This section shows general usability issues, indicating navigation problems for all users.

Priority 2

4 issues on 3 pages

- Avoid underlined text - people will click on it and think it's a broken link.
Use something other than underlining for highlighting text, because it looks like a link, and users become frustrated when the "link" does not work.
[Usability.gov 10:4](#)
<https://hcqateam.expertflow.com/customer-gadget/assets/styles/bootstrap.min.css>
line 15 578 579 906
- Do not create or direct users into pages that have no navigational options. No links out of these pages found.
Many web pages contain links that open new browser windows. When these browser windows open, the Back button is disabled, and if the new window opens full-screen, users may not realize that a new window has appeared, and become frustrated because they cannot press Back. Popup windows should contain a prominent control that closes the window.
[Usability.gov 7:1](#)
<https://hcqateam.expertflow.com/customer-gadget> line 1
- Omitting `img width` or `height` attributes makes the page layout jump about as images load.
This makes the page very hard to read or click while it's loading. Fix by adding width and height attributes to the `img` tag matching the image dimensions. In responsive layouts, specifying `width` and `height` prevents layout jumping because the browser can pre-calculate the final image size when CSS like this is used: `img { max-width: 100%; height: auto }`
[Usability.gov 14:3 W3C](#)
<https://hcqateam.expertflow.com/customer/> line 56
- Provide a search option on each page of content-rich web sites.
A search option should be provided on all pages where it may be useful - users should not have to return to the homepage to conduct a search. Search engines can be helpful on content-rich web sites, but do not add value on other types of sites.

[Usability.gov 17:4](#)

<https://hcqateam.expertflow.com/customer/> line 1

<https://hcqateam.expertflow.com/customer-gadget> line 1

Priority 3

2 issues on 3 pages

- Radio buttons are easier to use than drop-downs when there are 6 choices or fewer.

One usability study showed radio buttons give reliably better performance than drop-down lists for mutually exclusive selections. If screen space allows use radio buttons instead of lists/dropdowns with fewer than 7 items.

[Usability.gov 13:9](#)

<https://hcqateam.expertflow.com/customer/> line 98

- Use at least a 12-point font on all web pages.

- <p style="font-size: 11pt;" >
- <p style="font-size: 15px;" >
- <p style="font-size: small;" >
-
-

[Usability.gov 11:8](#)

<https://hcqateam.expertflow.com/customer/style.css> line 28 88 175 208 240 ...

<https://hcqateam.expertflow.com/customer-gadget> line 42 46 111 128 137 ...